

Office of
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 **VA Telehealth**



VA Video Connect: Device Pairing Pulse Oximeter Quick Reference

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VA Video Connect: Device Pairing Pulse Oximeter

VA Video Connect has a user-friendly design and is available via a free download from the Apple App Store. For help with download and installation, connecting with your provider for an appointment, or if you experience difficulties or need other assistance, please refer to the [Issues and Assistance](#) section in this document for support resources.

Introduction

Your VA health care team may order peripheral devices such as a thermometer, blood pressure, scale, pulse oximeter, or stethoscope to use during your VA Video Connect appointment.

These devices enable you to share data with your health care provider during a video chat. When the peripheral devices arrive, please follow these steps to connect your device with your VA-issued iPad.

Device Set-Up

Install the batteries. The battery compartment is on the backside of the pulse oximeter and requires 2-AA batteries.

Figure 1. VA Video Connect Device Set-Up



Connecting Your Pulse Oximeter

1. Locate and tap the VA VideoConnect application.

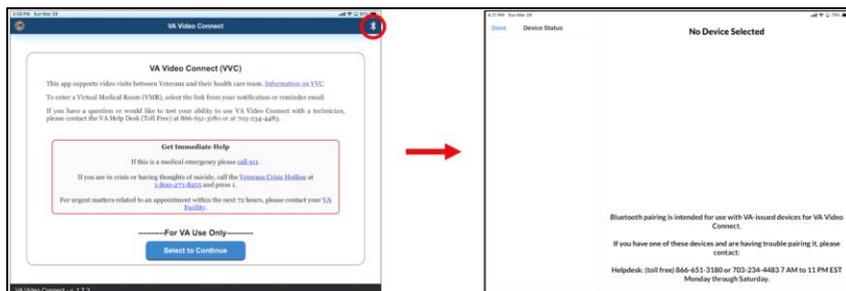
Figure 2. VA VideoConnect Icon



NOTE: If you do not have the VA VideoConnect application on your iOS device (or it is an older version), download the latest version from the Apple App Store. Tap [here](#) to open the VA Video Connect page in the iOS App Store.

2. Tap the Bluetooth icon  to access the **Device Status** screen.

Figure 3. Access the Device Status Screen



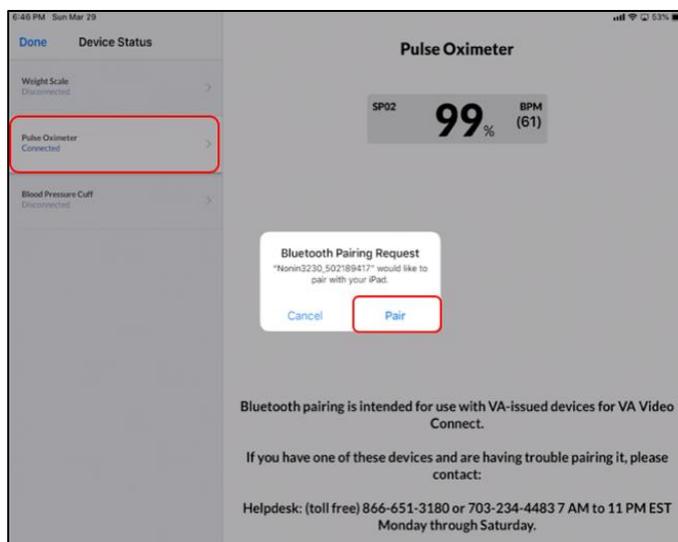
3. Locate your pulse oximeter.
4. Insert your finger into the device to turn on the pulse oximeter.
5. The pulse oximeter displays your readings.

Figure 4. Enabling the Pulse Oximeter



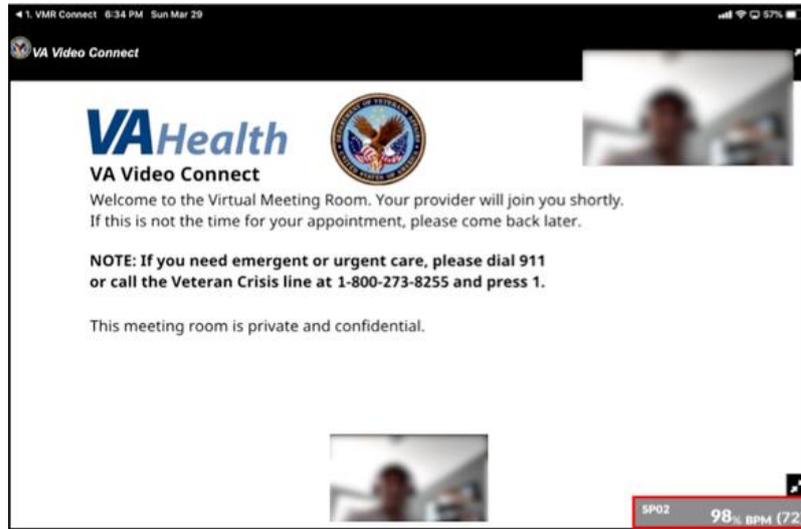
6. A pop-up screen appears.
7. Tap **Pair**.

Figure 5. Pair the Pulse Oximeter



8. The pulse oximeter is connected.
9. When you take your readings during video visits, the results appear on the screen.

Figure 6. VA Video Connect Virtual Meeting Room



Issues and Assistance

If you have trouble connecting your device or experience any other issues with your technology, call the National Telehealth Technology Help Desk (NTTHD) at (866)-651-3180 or (703)-234-4483, 24 hours a day, seven days a week.